

This fillable agreement records the customer acceptance of AMBEV service and billing terms. Payment details are handled through AMBEV's separate s

### Billable Time

- Includes travel, labor, loading, documentation (on- and off-site), portal entry, and return or disposal.

### Travel and Service Area

- Travel charges are zone-based, using one-way travel from the local AMBEV warehouse to the customer site.
- If one-way travel exceeds one hour, round-trip travel time will be charged.

### Service Rates

- Standard labor: \$114.00 per hour
- Night work, 8:00 PM to 4:00 AM: \$171.00 per hour
- Weekend and holiday work: \$171.00 per hour
- Dispatch charge: \$15.00 per technician per visit

### Payment Terms and Stored Payment Authorization

- Payment is due upon receipt unless AMBEV has granted the customer a line of credit with separate payment terms.
- AMBEV invoices through email or the customer portal, with payment links and instructions provided with the invoice.
- COD customers must maintain a valid payment method through AMBEV's secure payment-authorization process.
- If payment is not received within 10 calendar days, AMBEV may charge the payment method on file for the full invoice amount plus a 3.5% processing fee.
- The customer authorizes charges for unpaid invoices, approved services, out-of-scope work, and recurring services.
- If a charge fails, AMBEV may reattempt the charge, suspend service, or require prepayment for future work.

### Additional Payment Terms

- Customer must keep payment information current. Expired or declined payment methods do not relieve payment obligations.
- Customer agrees to contact AMBEV before initiating a chargeback.
- Unauthorized chargebacks may result in service suspension, additional fees, and collection action.
- Customer is responsible for all applicable collection costs and attorney fees.

### Authorization and Acceptance

- ☐ I agree to AMBEV Customer Terms of Service.
- ☐ I authorize service and billing under these terms.
- ☐ I confirm a valid payment method is maintained through AMBEV's secure process.
- ☐ I authorize AMBEV to store and charge my payment method as described in these terms.
- ☐ I agree to the 3.5% fee for past-due automatic charges.

### Customer Information and Signature

AMBEV customer number

Customer name

Company

Email

Type your name to acknowledge

Digital signature (if supported by your PDF reader)

Date

*For signature only: Do not enter card or banking information in this form. AMBEV will provide secure payment instructions separately.*